

VISITATION RESTRICTIONS

TO: ALL VISITORS/FAMILY MEMBERS/RESIDENTS
FROM: MICHAEL P. KELLY, PRESIDENT
RE: COVID-19
DATE: MARCH 12, 2020

Please be advised that effective immediately, visitation will be restricted until further notice. In lieu of visitation, our staff will offer alternative means of communicating with your loved ones via phone calls and our company website to keep you up-to-date and to address any concerns you may have. This directive comes from the Centers for Medicare and Medicaid Management (CMS) in following the mandate issued by the Center for Disease Control (CDC) .

Please be assured that your loved ones are safe and all normal day-to-day standards of care will continue uninterrupted. Our entire staff is educated in all aspects of Infection Control and these extreme measures are being implemented only as a precaution. If your loved one is on Hospice or experiencing any critical health issues, please contact us and we will initiate a safe visit in accordance to the protocols issued by the CDC on a case-by-case basis.

At this time, we ask for your complete cooperation and our staff is available to address any and all concerns you may have. We will provide periodic updates via phone, and on our company website:
www.seniorhealthpa.com.